

## Privacy Policy

Redstone Markets Limited attaches great importance to protecting customers' personal information and privacy rights. Therefore, we have formulated this Privacy Policy and collected, used, disclosed, stored, transferred and protected your personal information in accordance with this Policy.

This policy applies to the personal information of you and related parties involved in the process of visiting, browsing, using any website or mobile device application of our company, using any products or services of our company, and communicating with our company in any way. We recommend that you read and understand this Privacy Policy carefully before using our products or services. If you use our website, you confirm that you are aware of this privacy policy.

This policy will help you understand the following:

What personal information will we collect from you?

Our purpose of collecting personal information

How do we access, use and disclose your personal information?

How do we protect your personal information?

How do we store your personal information?

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### **1. What personal information will we collect from you?**

When you apply for a registered account and use our products or services, we may require you to provide identity information. This may include your name, gender, date of birth, nationality, occupation, ID number, family address, contact information, etc. During the whole process of using the product or service, we will collect and save your transaction information or other information such as inquiry or complaint record.

In addition, based on anti-money laundering, anti-terrorism financing and other requirements, we may need some of your identity information for customer

identification, specific requirements you can understand through our "Prevention of Money Laundering" policy. If you do not provide identity information, you will not be able to use our products or services.

## **2. Our purpose of collecting personal information**

We collect your personal information mainly for the following reasons:

- a. In order to provide you with products and services, especially for the needs of registered accounts, account management and account maintenance;
- b. In order to communicate with you, understand your needs and improve the quality of products and services;
- c. In order to comply with the requirements of laws, regulations and regulations, we may use your information to prevent fraud, money laundering or other preventive measures required by law.

## **3. How do we access, use and disclose your personal information?**

Our main access to customer information comes from personal information provided by customers themselves, but we also retain the right to access information from other sources, such as credit rating agencies, voter registration lists, anti-fraud agencies and so on.

We may use the information we have obtained to recommend to you products or services that we think you might be interested in, introducing new products or providing better services to customers or potential customers. In addition, we may analyze your personal information in order to evaluate and improve our service quality.

We strictly keep confidential any open information of our customers. In addition to the open information, we may provide some personal information to other relevant margin products trading companies based on needs.

## **4. How do we protect your personal information?**

All Redstone employees have received comprehensive training in customer information confidentiality. Our employees are required to strictly perform their confidentiality obligations when they are permitted to access your personal information.

We promise that we will not sell or transfer your personal information to any third party,

except those related to the normal operation of our company. These institutions include credit card processing and verification centers, law enforcement agencies, financial or other regulatory agencies, auditing and compliance departments, and agents who sign agreements with us.

## **5. How do we store your personal information**

We keep all personal information in a secure computer based on storage device function as much as possible. If it can't be stored in the computer, we will save it in a secure paper document way. No unauthorized person can access the stored data.

We will try our best to ensure the accuracy of customer information and update it in time. If there is any change in your personal information, you have the responsibility to inform us, otherwise all the consequences will be borne by you.

## **6. Cooking and the Use of Related Technologies**

The Redstone website may install cookies plug-ins on your computer to better guide and serve you by learning about your needs. If you don't need this plug-in, you can turn it off through your computer settings, but when the function is turned off, it may affect part of your experience on our website.

Redstone website has a social plug-in that informs us that your browser is viewing our website and gathers your IP address information. If you do not want to share this information, please make sure that you have logged out of your social media account before viewing our website.

## **7. Update of the Privacy Policy**

We will update the Privacy Policy from time to time. If major changes occur, we will immediately publish a new Privacy Policy on our website. For a real-time updated version, please see <https://www.redstonefx.com>. It is recommended that you read the policy of this agreement regularly in order to keep up-to-date on your privacy protection.

## **8. How to contact us?**

If you have any questions or suggestions about this agreement, please contact us through [support@redstonefx.com](mailto:support@redstonefx.com).